

Intelligent Monitoring Service

IP Pathways Intelligent Monitoring Service proactively monitors the health of your systems, allowing you to address minor issues before they escalate into larger issues that impact your business. This service gives you peace of mind knowing your critical systems are being monitored 24x7x365, without any CAPEX costs, or having to dedicate staff time to maintaining a monitoring infrastructure. **The easy, cost-effective way to protect your systems 24x7x365.**



Managing your own premise-based monitoring solution

vs.

IP Pathways Intelligent Monitoring Service

Requires a dedicated engineer to install, configure and maintain

Requires dedicated server and database to run

Can take weeks or months to program and get up and running

Hard to use - usually only dedicated engineer has know how to run it

Need to know what metrics to monitor on each of your devices, and what threshold levels should be

Separate tools for alerting, trending, reporting, dashboards create management headache

Premise-based monitoring, alerting stops working during network outages

Needs manual updates. Prone to human error

IP Pathways engineers get you up and running

Runs on our state-of-the-art monitoring infrastructure

Deployed and fully operational in a day

Intuitive web-based interface allows even non-tech ops people to gain valuable insight and awareness

Expertise for monitoring networking gear, servers, applications, databases, websites, SNMP devices, SANs and more is built-in to our service

Integrated, all-in-one solution gives you one place to go for everything

Off-site monitoring service remains intact even if your own network goes down

Automation ensures monitoring config files are always up-to-date

Key Benefits

- Prevent costly downtime
- Reduce complaints from end-users
- Simplify troubleshooting, resolve issues faster
- Reduce support costs
- Increase awareness of network performance
- Improve capacity planning
- No monitoring hardware or software to manage
- Be confident about availability
- Frees your IT staff up to focus on running your business

How the IP Pathways Intelligent Monitoring Service Works

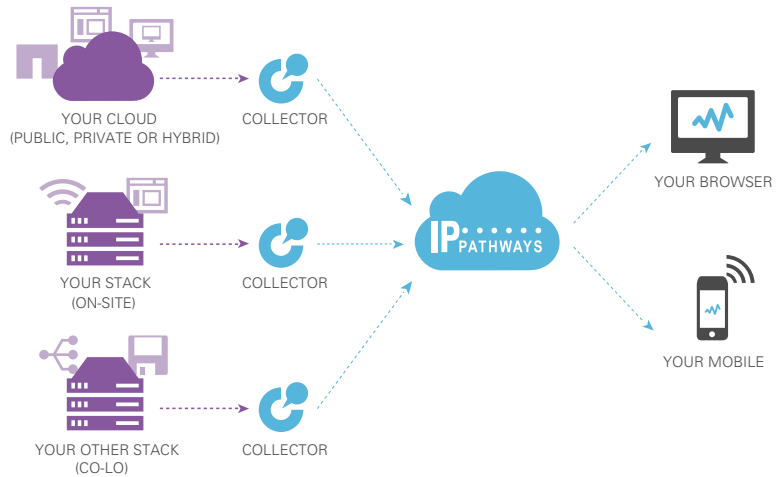
Keep tabs on the health and performance of your entire infrastructure from ONE screen

We install a lightweight Data Collector on a server inside your network. The Collector collects metrics from your devices and forwards it via secure SSL to our off-site Intelligent Monitoring Processing Servers. If thresholds are exceeded, your engineers are alerted via email and/or phone to investigate the issue. If requested, we can resolve the issue remotely without you even knowing there was an issue. In some cases, an on-site visit will be required to resolve the issue. Either way, you get peace of mind knowing that issues will be caught early, before they escalate into larger issues that impact your business.



Dashboard view of your IP Pathways Intelligent Monitoring Service Application

Intelligent Monitoring Service Architecture



Monitoring Service Rate Card – Per Host*

Hosts	12 Months	24 Months	36 Months
1-24	\$18.10	\$17.20	\$16.30
25-49	\$14.30	\$13.60	\$12.90
50-74	\$12.40	\$11.80	\$11.20
75-99	\$10.50	\$10.00	\$9.50
100-199	\$9.10	\$8.70	\$8.20
200-299	\$7.60	\$7.30	\$6.90
300-399	\$6.70	\$6.40	\$6.10
400-499	\$5.70	\$5.50	\$5.20
500+	\$4.80	\$4.60	\$4.40

*Installation \$500.00

Architect | Implement | Monitor | Support | Manage



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