

IP PATHWAYS

RELIABLEIT™
managed services



Virtual CIO Services

IP Pathways Virtual CIOs provide the expertise and analysis that turn your technology into a strategic advantage.

Trust IP Pathways with Your IT Strategy

An expert strategy is often the difference between getting some benefits from your technology and realizing the full return on your investment. That strategy is the job the CIO plays. With IP Pathways Virtual CIOs, you'll have the guidance of an affordable expert in the discipline of matching business need to technology potential. This includes process standardization, workflow optimization, budget forecasting, training and much more.

▶ **Benefits**

▶ **Slash the Costs of Technology**

With a IP Pathways Virtual CIO as part of your team, you'll have a guiding eye over your entire IT landscape. That extends beyond "simply" buying and implementing systems and software. It ensures that all your technologies are designed and configured to address the unique needs of your specific business.

- ✓ Experienced Managed Services Provider
- ✓ State-of-the-art Operations Center with Cutting Edge Technology
- ✓ 24x7x365 Remote Help Desk and On-site Support
- ✓ 24x7x365 Real-Time Network Monitoring
- ✓ Experienced, Certified Technicians and Engineers
- ✓ Dedicated Account Managers
- ✓ Predictable Monthly Cost, Scalable Level of Service
- ✓ Remote Resolution of Issues more than 90% of the Time
- ✓ Easy to Understand Graphical Reporting of Performance



Broad and Comprehensive Analyses

IP Pathways Virtual CIOs perform comprehensive research and analysis for you. They'll uncover the best equipment and applications for your needs and budget. Services include creating a detailed plan for each project. We look far beyond the current or even the next project creating long term strategic roadmaps to guide you through growth and transition over time.

Making You Invulnerable to Disaster

Let your IP Pathways Virtual CIOs design and build an unbreachable wall against calamity: both manmade and from natural disaster. We'll design your backup and restore architecture, help you determine how best to implement it (which can include a mix of on-premise, offsite and cloud solutions), and bring it all together to form your disaster recovery strategy.

Tighten Ongoing Administration

Turn to us to help you get all your IT assets under your control. That includes ensuring your licenses are updated, and that you're using all of them. It extends to taking inventory of all your hardware and ensuring warranties are tracked and up to date. It also reaches your mobile devices as well, ensuring that they're authorized and tracked continually.

About IP Pathways

At IP Pathways, we don't think you should have to pay for services you don't need. That's why we offer a boutique approach to IT management so that you can select only the services that will benefit your company. The choice is yours.

Services

Application selection

Cloud strategy

Create and maintain a technology roadmap

Disaster recovery and business continuity planning

Financial budgeting, forecasting and ROI analysis

IT project management

IT strategy

License compliance tracking and reporting

Network architecture design

Network planning and integration

Project management

Project research, RFP preparation and proposal review

Vendor management

Powered by the Best in the Business



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Omaha

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